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Interviews: 600 Older Americans, 300  
volunteers, and 300 non-volunteers  
Dates: July 22-31, 2002

**FINAL**

Study #6678b  
Civic Ventures  
July 2002

48 Male 52 Female <b>[109]</b>
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***Please note: all results are shown as percentages unless otherwise stated.***

1. First, would you please tell me which category best describes your age? Just stop me when I reach the correct category.

	ALL OLDER AMERICANS	Volunteers	Non- volunteers	
18-29 .....	-	-	-	
30-39 .....	-	-	-	<b>TERMINATE</b>
40-49 .....	-	-	-	
50-54 .....	23	23	23	
55-59 .....	22	20	22	
60-64 .....	18	18	18	<b>CONTINUE</b>
65-69 .....	17	18	17	
70-75 .....	20	21	20	
76 and over .....	-	-	-	
Refused .....	-	-	-	<b>TERMINATE</b>

2. Thinking about the country as a whole, do you generally feel that these are very good times, pretty good times, not such good times, or not good times at all in America today?

	ALL OLDER AMERICANS		Volunteers	Non- volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
Very good times .....	4	13	6	4
Pretty good times .....	39	50	41	38
Not such good times .....	35	21	34	36
Not good times at all .....	19	12	17	19
Not sure .....	3	4	2	3

- 3a. In the past three years, have you done any volunteer work or work to improve your community? By volunteer work or work to improve your community, I mean activities that were done with a church, charity, nonprofit, or other type of public service group rather than assistance you may have provided to other people in the community on your own, such as helping a neighbor.

	ALL OLDER AMERICANS	Volunteers	Non- volunteers	
Yes, have done volunteer/community service .....	57	100	42	<b>CONTINUE</b>
No, have not done volunteer/community service .....	43	-	58	
Not sure .....	-	-	-	<b>Skip to Q.4</b>

**(ASK ONLY OF RESPONDENTS WHO SAY THEY HAVE DONE VOLUNTEER/COMMUNITY SERVICE IN Q.3a.)**

3b. I'd like you to think about the time in the past three years when you were doing the most volunteering, or were the most involved in your community. At that point, would you say that you did at least five hours of volunteer or community service work each week, or was it less than that?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
Yes, volunteered at least five hours a week .....	25	100	-
No, volunteered less than five hours a week .....	31	-	41
Not sure .....	1	-	1
No, Have Not Done Volunteer/Community Service/ Not Sure (Q.3a). .....	43	-	58

4. How important is volunteer work or work to improve your community<sup>1</sup> as part of your plans for retirement-- is it or will it be a very important, fairly important, only somewhat important, or not very important part of your own retirement?

	ALL OLDER AMERICANS		Volunteers	Non- volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
Very important.....	35	33	56	29
Fairly important.....	21	17	20	21
Only somewhat important.....	22	25	13	25
Not very important.....	18	24	7	21
Not sure.....	4	1	4	4

<sup>1</sup> In May 1999 the question was asked about the importance of "volunteering or being involved in community service..."

5. How easy or difficult is it for you to find volunteer opportunities that you find satisfying and challenging-- would you say that it is very easy, somewhat easy, somewhat difficult, or very difficult?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
Very easy.....	49	71	42
Somewhat easy.....	27	20	29
Somewhat difficult.....	12	8	13
Very difficult.....	7	1	9
Not sure.....	5	-	7

**(ASK ONLY OF VOLUNTEERS)**

6. I'd like to ask you about the kinds of volunteer or community involvement activities that you most enjoy or that are the most appealing to you. Please tell me which one or two of the following activities, if any, you most enjoy or find the most appealing. **(ACCEPT UP TO TWO.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE*

	<u>Volunteers</u>
Working with children and youths .....	35
Volunteering with a religious organization .....	33
Helping other seniors .....	25
Volunteering at a hospital or medical facility.....	15
Working with the homeless or poor people .....	13
Working to preserve the environment.....	8
Working for a political campaign or cause.....	8
Volunteering with an arts organization or a museum ...	6
Working to preserve homeland security .....	4
Other (VOL) .....	5
None of these.....	2
Not sure.....	-

7. Generally speaking, when you think about the stage of your life that you are in now, would you say that this is the best time of your life, good but not the best time, an okay time, or a bad time in your life?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
Best time .....	18	19	27	15
Good but not the best time.....	38	45	37	38
Okay time.....	34	27	29	36
Bad time.....	9	8	6	10
Not sure.....	1	1	1	1

8. I'd like to read you several phrases that describe how people feel sometimes. For each one, please tell me how often you feel that way--very often, sometimes, hardly ever, or never.

*THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE OF OLDER AMERICANS WHO SAY VERY OFTEN*

	<u>Very Often</u>	<u>Sometime</u>	<u>Hardly Ever</u>	<u>Never</u>	<u>Not Sure</u>
<b>As though you have close friends whom you can count on and with whom you enjoy spending time</b>					
ALL OLDER AMERICANS.....	68	22	8	2	-
Volunteers.....	73	23	3	1	-
Non-volunteers .....	67	21	9	3	-
<b>Optimistic about your future</b>					
ALL OLDER AMERICANS.....	54	30	9	5	2
Volunteers.....	61	29	5	4	1
Non-volunteers .....	51	30	11	6	2

Q.8 (cont'd)	<u>Very Often</u>	<u>Sometime s</u>	<u>Hardly Ever</u>	<u>Never</u>	<u>Not Sure</u>
<b>As though you enjoy spending time pursuing a special interest or hobby</b>					
ALL OLDER AMERICANS.....	53	29	11	6	1
Volunteers.....	58	30	6	5	1
Non-volunteers .....	51	29	12	7	1
<b>Productive, like you are accomplishing or learning a lot</b>					
ALL OLDER AMERICANS.....	52	36	9	2	1
Volunteers.....	63	32	4	1	-
Non-volunteers .....	48	38	10	3	1
<b>Motivated to improve the lives of others</b>					
ALL OLDER AMERICANS.....	52	36	8	2	2
Volunteers.....	65	30	4	-	1
Non-volunteers .....	47	39	9	3	2
<b>As though you are working as part of a team</b>					
ALL OLDER AMERICANS.....	47	27	14	11	1
Volunteers.....	59	29	8	4	-
Non-volunteers .....	44	26	16	13	1
<b>As though it is in your power to improve the lives of others and your community</b>					
ALL OLDER AMERICANS.....	35	42	14	7	2
Volunteers.....	50	38	8	3	1
Non-volunteers .....	30	43	17	8	2
<b>As though your health or physical condition keeps you from doing the things you want to do</b>					
ALL OLDER AMERICANS.....	19	27	24	30	-
Volunteers.....	15	31	23	30	1
Non-volunteers .....	20	25	25	30	-
<b>As though your skills are no longer fully appreciated</b>					
ALL OLDER AMERICANS.....	13	23	24	38	2
Volunteers.....	10	23	23	43	1
Non-volunteers .....	14	23	25	36	2

9. People have different ideas about what retirement means these days. I'd like to read you two different approaches to retirement and have you tell me, beyond spending time with family and friends, which one of the following descriptions comes closer to your feelings about retirement.

**Description A:** Retirement is a time to take it easy, take care of yourself, enjoy leisure activities, and take a much-deserved rest from work and daily responsibilities.

**Description B:** Retirement is a time to begin a new chapter in life by being active and involved, starting new activities, and setting new goals.

	ALL OLDER AMERICANS		Volunteers	Non-volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
<b>Description A</b> /Time to take it easy.....	24	28	16	27
<b>Description B</b> /Time to begin a new chapter....	59	65	72	54
Some of both/depends (VOL) <sup>1</sup> .....	14	6	10	16
Neither (VOL).....	2	1	1	2
Not sure.....	1	-	1	1

<sup>1</sup> In previous survey this item did not include respondents who said "depends."

10. People seek different kinds of fulfillment at different stages in their life. I'd like to know how important each of the following items is to you personally in terms of fulfillment and satisfaction when you think about retirement. Using a scale from one to ten, on which a "10" means that item is extremely important to you, and a "1" means that item is not very important to you, please tell me how important that item is to your feeling fulfilled and satisfied.

THIS TABLE HAS BEEN RANKED BY PERCENTAGE OF OLDER AMERICANS WHO SAY VERY IMPORTANT (RATING OF 9 OR 10)

	<u>Mean</u>	Very Important	Not Very Important		Cannot Rate
		<u>9-10</u>	<u>6-8</u>	<u>1-5</u>	
<b>Having something significant to do</b>					
ALL OLDER AMERICANS					
July 2002.....	8.3	55	32	12	1
Volunteers					
July 2002.....	8.7	63	28	9	-
Non-volunteers					
July 2002.....	8.2	52	33	14	1
<b>Feeling vital and physically active</b>					
ALL OLDER AMERICANS					
July 2002.....	8.1	52	34	14	-
May 1999.....	8.6	63	25	12	-
Volunteers					
July 2002.....	8.5	57	34	8	1
Non-volunteers					
July 2002.....	7.9	50	34	16	-

Q.10 (cont'd)	<u>Mean</u>	<b>Very Important</b> <u>9-10</u>	<u>6-8</u>	<b>Not Very Important</b> <u>1-5</u>	<u>Cannot Rate</u>
<b>Being intellectually stimulated<sup>1</sup></b>					
ALL OLDER AMERICANS					
July 2002.....	8.0	50	33	16	1
May 1999.....	8.0	53	29	17	1
Volunteers					
July 2002.....	8.4	56	32	12	-
Non-volunteers					
July 2002.....	7.9	48	33	18	1
<b>Being able to share the lessons you have learned</b>					
ALL OLDER AMERICANS					
July 2002.....	8.1	47	39	14	-
Volunteers					
July 2002.....	8.4	54	36	9	1
Non-volunteers					
July 2002.....	8.0	44	40	15	1
July 2002.....	6.7	28	33	38	1
<b>Feeling valued and productive</b>					
ALL OLDER AMERICANS					
July 2002.....	7.9	46	36	18	-
May 1999.....	8.4	60	26	14	-
Volunteers					
July 2002.....	8.5	58	31	11	-
Non-volunteers					
July 2002.....	7.7	42	38	20	-
<b>Having a sense of discovery and adventure</b>					
ALL OLDER AMERICANS					
July 2002.....	7.5	40	38	21	1
May 1999.....	7.2	37	33	29	1
Volunteers					
July 2002.....	7.9	46	38	15	1
Non-volunteers					
July 2002.....	7.4	37	39	23	1
<b>Having a place to go</b>					
ALL OLDER AMERICANS					
July 2002.....	7.5	40	36	22	2
Volunteers					
July 2002.....	7.7	43	33	22	2
Non-volunteers					
July 2002.....	7.5	39	37	22	2

<sup>1</sup> In May 1999, this item was phrased "Feeling valued and needed."

Q.10 (cont'd)	<i>Mean</i>	<b>Very Important</b> 9-10	6-8	<b>Not Very Important</b> 1-5	Cannot Rate
<b>Contributing to society and making a difference</b>					
ALL OLDER AMERICANS					
July 2002.....	7.4	37	38	24	1
May 1999.....	7.3	38	34	27	1
Volunteers					
July 2002.....	8.2	51	37	11	1
Non-volunteers					
July 2002.....	7.1	33	39	27	1
<b>Working as a part of a group of people with a clear and important purpose</b>					
ALL OLDER AMERICANS					
July 2002.....	6.9	32	33	34	1
Volunteers					
July 2002.....	7.7	43	35	22	-
Non-volunteers					
July 2002.....	6.7	28	33	38	1
<b>Being able to use your career-related skills</b>					
ALL OLDER AMERICANS					
July 2002.....	6.6	30	33	36	1
Volunteers					
July 2002.....	7.0	33	34	32	1
Non-volunteers					
July 2002.....	6.5	28	32	38	2

11a. Are you currently retired from your main job or type of work?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers	
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>	
Yes.....	54	55	61	51	<b>Skip to Q.12a</b>
No .....	44	41	37	46	<b>Skip to Q.13a</b>
Never worked/homemaker (VOL).....	2	3	2	3	
Not sure/refused.....	-	1	-	-	<b>CONTINUE</b>

**(ASK ONLY OF RESPONDENTS WHO VOLUNTEER THAT THEY "NEVER WORKED/HOMEMAKER" OR ARE "NOT SURE/REFUSED" IN Q.11a.)**

11b. Do you consider yourself retired, or not?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers	
	<u>7/02<sup>1</sup></u>	<u>5/99</u>	<u>7/02<sup>1</sup></u>	<u>7/02<sup>1</sup></u>	
Yes, retired.....	39	36	31	41	<b>CONTINUE</b>
No, not retired.....	61	58	69	59	
Not sure.....	-	6	-	-	<b>Skip to Q.13a</b>

<sup>1</sup> The percentages in this column are statistically unreliable due to a high margin of error.

**ASK Q.12a-Q.12c ONLY OF RESPONDENTS WHO SAY THEY ARE CURRENTLY RETIRED IN Q.11a OR CONSIDER THEMSELVES RETIRED IN Q.11b.**

12a. At what age did you retire from your main job or type of work?

	ALL OLDER AMERICANS	
	7/02	5/99
50 or younger.....	13	16
51-60.....	41	39
61-64.....	24	25
65-69.....	13	12
70-76.....	4	2
Not sure/refused.....	5	6
<i>Mean</i> .....	<i>58.2</i>	<i>57.8</i>

**(ASK ONLY OF RESPONDENTS WHO SAY THEY ARE CURRENTLY RETIRED IN Q11a OR CONSIDER THEMSELVES RETIRED IN Q.11b.)**

12b. Do you currently work for pay at another job, that is, a job other than the one that you retired from? **(IF "YES," ASK:) Do you work at that job part time or full time?**

	ALL OLDER AMERICANS		Volunteers	Non-volunteers	
	7/02	5/99	7/02	7/02	
Yes, part time.....	15	15	15	15	<b>CONTINUE</b>
Yes, full-time.....	6	5	5	6	
No, do not work for pay.....	78	79	79	78	<b>Skip to Q.16</b>
Not sure/refused.....	1	1	1	1	

**(ASK ONLY OF RESPONDENTS WHO ARE RETIRED BUT SAY THEY WORK FULL TIME OR PART TIME FOR PAY AT ANOTHER JOB IN Q.12b.)**

12c. Which ONE of the following best describes the main reason why you have continued to work for pay after retiring from your previous position?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers
	7/02	5/99	7/02 <sup>1</sup>	7/02 <sup>1</sup>
I need the income.....	15	16	12	16
I want to pursue a new challenge.....	4	7	3	4
I like staying active and involved.....	46	45	45	46
I want to stay involved with other people.....	18	NA	15	19
All/combination (VOL).....	12	28	22	9
Other (VOL).....	2	2	-	3
Not sure/refused.....	3	2	3	3

<sup>1</sup> The percentages in this column are statistically unreliable due to a high margin of error.

**(ASK ONLY OF RESPONDENTS WHO DO NOT SAY THEY ARE RETIRED IN Q.11a OR Q.11b.)**

13a. At what age do you expect to retire from your main job or type of work?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
50 or younger .....	-	-	-	-
51-60 .....	17	18	21	17
61-64 .....	14	17	10	15
65-69 .....	28	25	22	29
70 or older .....	16	11	18	15
Never .....	11	14	15	10
Not sure/refused .....	14	15	14	14
<i>Mean</i> .....	<i>64.7</i>	<i>64.0</i>	<i>65.4</i>	<i>64.5</i>

**(ASK ONLY OF RESPONDENTS WHO DO NOT SAY THEY ARE RETIRED IN Q.11a OR Q.11b.)**

13b. After you retire from your main job or type of work, do you plan to work for pay at another job, that is, a job other than the one that you retire from? **(IF "YES," ASK:)** Do you plan to work at that job part time or full time?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers	
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>	
Yes, part time.....	31	34	33	30	<b>CONTINUE</b>
Yes, full-time.....	8	8	10	8	
No, do not plan to work for pay.....	47	45	48	47	<b>Skip to Q.14</b>
Not sure/refused .....	14	13	9	15	

**(ASK ONLY OF RESPONDENTS WHO PLAN TO WORK FULL TIME OR PART TIME FOR PAY AT ANOTHER JOB AFTER THEY RETIRE IN Q.13b.)**

13c. Which ONE of the following best describes the main reason why you plan to continue to work for pay after retiring from your main job or type of work?

	ALL OLDER AMERICANS		Volunteers	Non-volunteers
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>
I need the income .....	29	18	24	30
I want to pursue a new challenge .....	9	7	14	7
I like staying active and productive .....	39	54	28	43
I want to stay involved with other people.....	7	NA	14	5
All/combination (VOL).....	16	17	20	15
Other (VOL).....	-	3	-	-
Not sure/refused .....	-	1	-	-

**(ASK ONLY OF RESPONDENTS WHO ARE NOT RETIRED, OR WHO ARE RETIRED BUT ARE CURRENTLY WORKING ANOTHER JOB.)**

14. I'd like you to add up the all of the time each week that you spend working at a job for pay. About how many hours each week would you say that you spend working at your job?

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
5 or fewer.....	5	9	4
6-10 .....	5	3	5
11-15 .....	4	6	4
16-20 .....	6	8	5
More than 20 .....	79	73	80
Not sure .....	1	1	2
<i>Mean</i>	39.2	37.5	39.7

**(ASK ONLY OF RESPONDENTS WHO ARE NOT RETIRED, OR WHO ARE RETIRED BUT ARE CURRENTLY WORKING ANOTHER JOB.)**

15. How much personal satisfaction do you get from the work that you do for pay--a tremendous amount, quite a bit, just some, or not very much?

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
A tremendous amount.....	31	35	30
Quite a bit .....	44	38	46
Just some .....	15	20	14
Not very much .....	8	4	9
Not sure .....	2	3	1

16. I'd like to ask you about some current events, and have you tell me whether they have made you more likely to spend time volunteering, less likely to spend time volunteering, or have made no difference in how much time you volunteer.

	More Likely To Spend Time Volunteering	Less Likely To Spend Time Volunteering	Made No Difference In Time Spent Volunteering	Not Sure
<b>The current decline in the stock market and economic conditions</b>				
ALL OLDER AMERICANS.....	11	10	76	3
Volunteers .....	9	8	81	2
Non-volunteers .....	12	11	74	3
<b>The September 11 attacks and the war on terrorism</b>				
ALL OLDER AMERICANS.....	40	2	57	1
Volunteers .....	34	2	63	1
Non-volunteers .....	42	1	55	2

17. I'd like to read you two statements about the role of government and have you tell me which statement comes closer to your point of view.

**Statement A**/The government should do more to be involved and fund programs that provide volunteer and community involvement opportunities for older adults.

**Statement B**/The government should not be involved or fund programs that provide volunteer or community involvement opportunities for older adults.

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
<b>Statement A</b> /government should do more.....	52	51	53
<b>Statement B</b> /government should not be involved...	34	31	35
Depends/some of both (VOL) .....	10	15	8
Not sure .....	4	3	4

**ASK Q.18-Q.26 ARE ASKED ONLY OF VOLUNTEERS.**

18. When it comes to the kinds of volunteer or community activities that you participate in, which of the following three statements best describes the kind of activity you prefer?

- A) One that makes use of your specific job or career-related skills
- B) One that makes use of skills, talents, or interests that are not related to your job or career
- C) One that can be done by most people, regardless of their experience or interests

	Volunteers
<b>A</b> /Makes use of job or career-related skills.....	24
<b>B</b> /Makes use of skills not related to job or career.....	33
<b>C</b> /Can be done by most people.....	40
Not sure.....	3

19. When you think about the kinds of volunteer opportunities or opportunities to improve your community that are available to you, and the skills that you need to contribute, would you say that the opportunities are generally below your skill level, at your skill level, or above your skill level?

	Volunteers
Below your skill level.....	22
At your skill level.....	68
Above your skill level.....	4
Not sure.....	6

20. How much personal satisfaction do you get from the volunteer work or work to improve your community that you do--a tremendous amount, quite a bit, just some, or not very much?

	Volunteers
A tremendous amount of personal satisfaction.....	41
Quite a bit of personal satisfaction .....	48
Just some personal satisfaction.....	8
Not very much personal satisfaction .....	3
Not sure.....	-

21. Volunteering cannot do everything for all people, but thinking about your own volunteering experiences, I'd like you to tell me whether volunteering fills your needs in each of the following areas. For each area that I read, please tell me to what degree volunteering meets your needs in that area, using a scale from one to five, on which a "5" means that it totally fills your needs, and a "1" means that it does not meet your needs at all. You may use any number from one to five depending on how much volunteering meets your needs in that area.

*THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE WHO SAY TOTALLY FILLS YOUR NEEDS*

	<u>Mean</u>	<b>Totally Fills Your Needs</b>				<b>Does Not Meet Needs At All</b>		<u>Cannot Rate</u>
		<u>5</u>	<u>4</u>	<u>3</u>	<u>2</u>	<u>1</u>		
<b>Contributing to society and making a difference</b>								
Volunteers .....	4.3	60	19	14	4	3	-	
<b>Having something significant to do</b>								
Volunteers .....	4.3	55	25	15	2	3	-	
<b>Feeling valued and productive</b>								
Volunteers .....	4.3	53	30	13	3	1	-	
<b>Being able to share the lessons you have learned</b>								
Volunteers .....	4.1	49	24	18	6	3	-	
<b>Working as part of a group of people with a clear and important purpose</b>								
Volunteers .....	4.0	49	23	14	9	5	-	
<b>Feeling vital and physically active</b>								
Volunteers .....	4.1	43	30	22	3	2	-	
<b>Being intellectually stimulated</b>								
Volunteers .....	3.8	37	26	25	6	5	1	
<b>Having a sense of discovery and adventure</b>								
Volunteers .....	3.8	35	25	27	8	4	1	
<b>Having a place to go</b>								
Volunteers .....	3.5	34	19	25	9	12	1	
<b>Being able to use your career-related skills</b>								
Volunteers .....	3.3	28	15	30	12	14	1	

22. Now I'd like you to think for a minute about the most significant volunteer or community involvement experience in which you have participated. I'm going to read you a few statements, and I would like you to tell me whether each statement was true of your most significant volunteer or community involvement experience.

*THIS TABLE HAS BEEN RANKED BY THE PERCENTAGE WHO SAY YES, WAS TRUE*

	<u>Yes, Was True</u>	<u>No, Was Not True</u>	<u>Not Sure</u>
<b>Your role and participation was taken seriously</b>			
Volunteers .....	97	2	1
<b>You saw positive results from your work</b>			
Volunteers .....	95	4	1
<b>You made new friends</b>			
Volunteers .....	92	8	-
<b>You were able to work as part of a group</b>			
Volunteers .....	89	10	1
<b>You learned new things and developed as a person</b>			
Volunteers .....	89	9	2
<b>You used your career-related skills</b>			
Volunteers .....	57	40	3
<b>You received some compensation or reimbursement for your expenses</b>			
Volunteers .....	12	87	1

We're getting close to the end of the questionnaire now, but first I have just a few more questions about this particular volunteer or community involvement experience.

23. How did you first learn about this volunteer or community involvement experience? **(ACCEPT ONLY ONE RESPONSE.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE*

	<u>Volunteers</u>
Friends or work colleagues .....	39
A religious center or organization .....	28
A national service organization .....	6
A local service organization or community center .....	6
A senior center .....	3
A local college of university.....	2
The Internet.....	-
Other.....	14
Not sure .....	2

24. How challenging would you say that this volunteer or community involvement experience was for you--was it very challenging, fairly challenging, just somewhat challenging, or not at all challenging for you?

	<u>Volunteers</u>
Very challenging .....	47
Fairly challenging .....	26
Just somewhat challenging .....	20
Not at all challenging .....	7
Not sure.....	-

25. What would have made this experience better for you? **(PROBE:)** What would have made this experience more meaningful? What would have made you want to spend more time participating in this experience?

	<u>Volunteers</u>
Needed more volunteers	13%
Would like to have more time to volunteer	11
Needed better training	4
Needed more acknowledgement/recognition	3
Liked that people were being helped	3
Would like more appreciation	3
Would like to have more follow up	2
Don't know; no response	16%

26. Thinking now in general, if a friend was looking for help in finding a volunteer or community involvement opportunity, to which of the following sources would you be most likely to direct them for information, or would you not know where to direct them for information? **(ACCEPT ONLY ONE RESPONSE.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE*

	<u>Volunteers</u>
A religious center or organization .....	26
A senior center .....	19
A local service organization or community center .....	18
Friends or work colleagues .....	16
A national service organization .....	5
A local college or university.....	3
The Internet.....	3
Other.....	4
Not sure .....	6

**(ASK ONLY OF NON-VOLUNTEERS.)**

27. People have many reasons for not volunteering or being involved in community service activities. Which ONE or TWO of the following best describe your own situation? **(ACCEPT UP TO TWO RESPONSES.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE*

	<u>Non- volunteers</u>
I do not have time.....	40
I have health or physical limitations .....	25
I have never been asked by a group that needs help .....	11
Most volunteer activities require too much of a commitment	9
I have not found an activity that is well-suited to my skills and interests .....	8
I do not have the right skills .....	3
All (VOL).....	1
Other (VOL) .....	2
None (VOL) .....	13
Not sure .....	2

28a. Thinking about the kinds of things that would go into making a volunteer or community involvement experience ideal for you, which one or two of the following things would you say are the most important to you in a volunteering experience? **(ACCEPT UP TO TWO RESPONSES.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE OF OLDER AMERICANS*

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
Seeing positive results from your work.....	34	41	31
Learning new things and developing as a person.....	25	29	23
Making new friends.....	22	18	23
Using your career-related skills.....	21	17	22
Working as part of a group.....	17	18	17
Having your role and participation taken seriously.....	12	11	12
Receiving some compensation or reimbursement for your expenses.....	4	4	4
Other (specify).....	1	1	1
None (VOL).....	3	-	4
Not sure.....	4	3	5

28b. And if you were to find a volunteer or community involvement experience that included those things, about how many hours a week would you be willing to contribute?

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
1-5.....	44	32	48
6-10.....	24	27	23
11-15.....	7	11	5
16-20.....	9	11	8
More than 20.....	4	8	4
Cannot rate.....	12	11	12
<i>Mean</i>	<i>10.1</i>	<i>12.5</i>	<i>9.2</i>

29. What if there were a program that offered retired adults the opportunity to volunteer fifteen hours or more a week to community service projects in exchange for certain benefits, such as a small monthly payment, education credits, or reduced costs for prescription drugs--would you be very interested, fairly interested, just somewhat interested, or not that interested in such a program?

	ALL OLDER AMERICANS		Volunteers	Non- volunteers	
	<u>7/02</u>	<u>5/99</u>	<u>7/02</u>	<u>7/02</u>	
Very interested.....	29	22	32	28	<b>Skip to Q.31</b>
Fairly interested.....	20	18	22	20	
Just somewhat interested.....	21	21	19	21	<b>CONTINUE</b>
Not that interested.....	27	36	24	28	
Not sure.....	3	3	3	3	

**(ASK ONLY OF RESPONDENTS WHO SAY THEY ARE JUST SOMEWHAT OR NOT THAT INTERESTED IN Q.29.)**

30. People have many reasons for not being interested in volunteering fifteen hours a week or more. Which ONE or TWO of the following best describe your own situation? **(ACCEPT UP TO TWO RESPONSES.)**

*THIS TABLE HAS BEEN RANKED BY THE HIGHEST PERCENTAGE OF OLDER AMERICANS*

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
I do not have time, and have too many other things in my life.....	51	46	52
I am not interested in committing that much time to volunteering .....	22	13	24
I have not found an activity that is well-suited to my skills and interests .....	8	9	8
The out-of-pocket expenses are more than I want or can afford to spend.....	5	6	4
All (VOL).....	2	2	2
Other (VOL).....	7	6	8
None (VOL).....	11	16	9
Not sure.....	2	6	1

**(ASK ONLY OF RESPONDENTS WHO SAY THEY ARE AT LEAST SOMEWHAT INTERESTED IN Q.29.)**

31. Which of the benefits that I mentioned would you most want to receive in exchange for volunteering about fifteen hours a week to community service projects--a two-hundred-dollar-per-month payment, education credits for local colleges, universities, and continuing education centers, reduced costs for prescription drugs, or would you be interested in volunteering fifteen hours a week or more without regard to any compensation?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
Two-hundred-dollar-per-month payment.....	19	23	17
Education credits .....	6	7	6
Reduced costs for prescription drugs .....	39	36	40
Interested without regard to compensation.....	28	25	29
All equally/other (VOL).....	4	4	4
Not sure.....	4	5	4

**FACTUALS: These last few questions are for statistical purposes only.**

**F1. (ASK ONLY OF NON-RETIRED RESPONDENTS.)**

Are you currently employed? (IF "CURRENTLY EMPLOYED," ASK:) What type of work do you do?

(IF NON-RETIRED AND "NOT CURRENTLY EMPLOYED," ASK:) Are you a student, a homemaker, retired, or unemployed and looking for work?

**(ASK ONLY OF RETIRED RESPONDENTS.)**

What type of work did you do before you retired?

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
<u>Currently Employed</u>			
Professional, manager.....	34	43	32
White-collar worker.....	26	23	28
Blue-collar worker.....	30	25	32
Farmer, rancher .....	2	-	2
<u>Not Currently Employed</u>			
Student.....	-	-	-
Homemaker.....	4	4	3
Retired .....	-	-	-
Unemployed, looking for work.....	-	1	-
Other.....	1	1	1
Not sure .....	3	4	2

**F2. Are you currently single and never married, married, separated, widowed, or divorced?**

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
Single and never married.....	7	4	8
Married.....	57	68	53
Separated.....	2	2	2
Widowed.....	16	12	18
Divorced.....	17	12	18
Refused/not sure .....	1	2	1

**F3. What is the last grade that you completed in school?**

	ALL OLDER AMERICANS	Volunteers	Non- volunteers
Grade school.....	1	-	2
Some high school .....	9	3	10
High school graduate .....	28	21	31
Some college, no degree.....	14	16	13
Vocational training/2-year college .....	11	13	11
4-year college/bachelor's degree .....	15	19	14
Some postgraduate work, no degree .....	3	4	3
2 or 3 years' postgraduate work/master's degree.....	12	15	11
Doctoral/law degree.....	6	7	5
Not sure/refused.....	1	2	-

F4. Regardless of how you may be registered, how would you describe your overall point of view in terms of the political parties? Would you say you are mostly Democratic, leaning Democratic, completely independent, leaning Republican, or mostly Republican?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
Mostly Democratic .....	32	31	33
Leaning Democratic.....	4	3	4
Completely independent.....	22	21	22
Leaning Republican.....	12	10	12
Mostly Republican .....	24	27	24
Not sure .....	6	8	5

F5. For statistical purposes only, would you please tell me whether your total household income from all sources for last year was more than \$40,000 or less than \$40,000?

**(IF MORE THAN \$40,000, ASK:)** Would you say that your household income was more than \$60,000 or less than \$60,000?

**(IF LESS THAN \$40,000, ASK:)** Would you say that your household income was more than \$20,000 or less than \$20,000?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
More than \$60,000.....	29	27	30
\$40,000 to \$60,000 .....	14	19	13
\$20,000 to \$40,000 .....	23	24	23
Less than \$20,000 .....	13	10	13
Refused/not sure .....	21	20	21

F6. Finally, are you from a Hispanic or Spanish-speaking background? **(IF "NO," ASK:)** What is your race -- white, black, Asian, or something else?

	ALL OLDER <u>AMERICANS</u>	<u>Volunteers</u>	Non- <u>volunteers</u>
Hispanic .....	3	4	3
White .....	84	80	86
Black.....	8	7	8
Asian .....	1	-	1
Other.....	3	5	2
Refused/not sure .....	1	4	-